



## **Hilger Crystals Ltd. Quality Policy**

It is our aim and the policy of the management of our company to design, manufacture supply and refurbish crystal materials and assemblies incorporating crystal materials and to provide complete and consistent customer satisfaction in meeting the agreed specifications.

We are committed to satisfying all applicable requirements including all legal and regulatory compliance obligations and every aspect of contract compliance. We are committed to work closely with all interested parties to manufacture products of the highest quality standard and which will meet all required specifications.

We will respond to and meet all specific requirements of our customer and will endeavor to give an unrivaled service and customer care by compliance to the quality management system.

We are committed to continuous improvement of the quality management system and the establishment of quality objectives. The quality policy and the quality objectives shall be reviewed at least annually. Performance versus quality objectives will be measured, reported and reviewed at monthly intervals and communicated throughout the organisation.

All employees will be fully informed of the reasons for the quality policy, their role in the attainment of quality objectives and how their work activities will affect the operation of the QMS system.

The directors and management of our company are unreservedly committed to this quality policy, and to ensure it is understood, implemented, maintained and communicated to all levels of the organisation.

J R TELFER  
Managing Director

Date 04/11/2024

K B Hutton  
QSHE Manager

Date 04/11/2024